



During the 2 ½ years of the COVID-19 pandemic, immigrants in our area and across the United States showed incredible courage and resilience. Many low-income, essential workers fought for economic protections; parents learned to navigate digital education systems for their children; and residents across the state rallied to support each other.

Still, the social and economic devastation of the past several years has exacerbated pre-existing inequities, especially for low-income families. Immigrant communities across New York have faced economic disruptions, been left out of government aid programs, seen dramatic increases in mental health concerns and dealt with the impact of a growing digital divide.

In response, Neighbors Link has successfully expanded our geographic presence as well as our programming to empower and support immigrant individuals and families as they meet these new challenges. In the coming pages, we will share more about the various ways we have capitalized on lessons learned from the pandemic, managed crisis relief work, and are preparing immigrants for the workforce needs of the future.

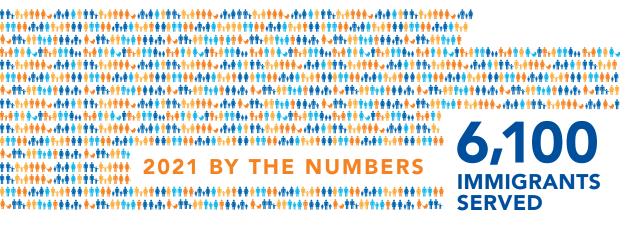
This is all made possible because of your support of Neighbors Link. Thank you for partnering with us to build a truly inclusive society where all residents have the opportunity to participate equally in the political, economic, social and cultural life of our community.

Carola Otero Bracco

Carola Otero Bracco Executive Director

2021 By The Numbers

Neighbors Link's mission is achieved by offering education, employment and empowerment programs for immigrant families and creating substantive partnerships with state, local and national organizations. Key to Neighbors Link's mission is creating a shared forum for engagement between new Americans and longer-term residents through volunteerism, cultural awareness training, and civic advocacy. In 2021, this work became more urgent than ever with families trying to recover from the social and economic devastation of the pandemic.





Neighbors Link has **WIDE GEOGRAPHIC REACH**, with clients in over **100 towns across 11 counties** in New York.



Neighbors Link serves clients who have come to the United States from 77 different countries across 5 continents. The largest number of our clients are originally from GUATEMALA AND ECUADOR.



With support from private donors and government funders, Neighbors Link distributed \$4 MILLION IN DIRECT FINANCIAL ASSISTANCE over the past two years, allowing people to stay in their homes and feed their families. In 2021 alone, \$2.8 MILLION was distributed.



Nearly 400 volunteers donated more than 9,000 HOURS TO MAKE OUR WORK POSSIBLE.



Neighbors Link Community Law Practice handled **843 LEGAL CASES.** 95.5% of completed cases resulted in a successful outcome.



INTENSIVE COVID-19 VACCINE OUTREACH including:

- **2,000+** individual appointments
- **20+** vaccine clinics with healthcare partners.
- **93%** of the clients we serve are vaccinated.



14,000+ RESIDENTS REACHED

with 114 community engagement programs on topics such as:

- LEGAL RIGHTS
- CULTURAL AWARENESS TRAINING
- IMMIGRATION POLICY



IN-PERSON AND ONLINE PROGRAMMING

- ADULT EDUCATION
- FAMILY CENTER PROGRAMS
- ENGLISH FOR SPEAKERS OF OTHER LANGUAGES CLASSES
- WORKFORCE DEVELOPMENT TRAINING

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Doubling our space to meet the needs in Ossining

In April 2018, after years of grassroots work with local stakeholders, Neighbors Link opened our center in Ossining at 23-25 Spring Street. In the years since, our commitment to serve the Ossining community has only deepened.

In 2021, Neighbors Link began a construction project that will enable us to have more than 5,000 square feet of physical space at our center in Ossining. This storefront space in the center of Ossining's downtown business district will significantly increase our capacity to serve more people and position us to contribute to community revitalization goals.

For years, Neighbors Link has partnered with Ossining leadership and community groups through our bi-monthly Stakeholder meetings to ensure that our programs are best supporting the needs of the community. This year, the Village of Ossining won a \$10 million grant that will fund the revitalization of downtown Ossining. Neighbors Link has supported all of Ossining's revitalization initiatives and worked to ensure that the immigrant community has a strong voice at the table in community discussions. For example, when the village was working on a sidewalk improvement project, Neighbors Link clients provided input for how to make the area around Spring Street walkable and

stroller-friendly. Neighbors Link's expanded space will help the Village of Ossining as it works towards its goals of revitalization, economic growth and building an inclusive community where all residents can thrive.

EXPANDED STORE-FRONT SPACE WILL ALLOW FOR:

- More sessions of ESOL, Technology and Parent-Child Together classes
- Regular Workforce Development programs, including Eco-Cleaning and OSHA 10 and **OSHA** 30 trainings
- Expanded space for our growing Neighbors Link Community Law Practice, including our free weekly immigration law helpline
- Space for community meetings and educational programs

Investing in Yonkers

Yonkers is a diverse city in which over 30% of the population is foreign born. This diversity leads to a culturally rich community. At the same time, a significant portion of the immigrant population faces challenges such as traumatic migration journeys, low-paying jobs, employer abuses and concerns about legal status.

Neighbors Link has been partnering with Westhab, a large nonprofit organization focused on quality affordable housing, to provide programming in Yonkers since 2017. With Westhab opening Dayspring Community Center at 320 Walnut Street in 2022, Neighbors Link will be able to consistently provide a comprehensive array of services to individuals and families in the Nodine Hill section of Yonkers. Active programs include English for Speakers of Other Languages, Parent Education, Parent-Child Together classes, immigration legal services and cultural awareness training for Police Officers and Department of Social Services staff members.

In all programs, Neighbors Link is working closely with Westhab and the local community to ensure that programs are developed to meet the specific needs of the immigrant community in Yonkers.

The partnership between Westhab and Neighbors Link in Yonkers works especially well because our agencies share the same values of treating clients with dignity and respect, while offering programming that **BUILDS RESILIENCY AND** EMPOWERMENT.

— Rich Nightingale, CEO, Westhab





Digital Inclusion During the COVID-19 pandemic, pre-existing inequities in digital access were amplified and it became clear that most Neighbors Link clients had low levels of digital literacy and insufficient internet access for online schooling or remote work. Neighbors Link is working to address these needs through a variety of efforts, both immediately and in the long term. In 2021, we created the first beginner-level curricula for digital education. These classes are offered at all of our centers and we are currently surveying clients to best address the digital skills they want to learn. NEIGHBORS LINK

TECHNOLOGY CLASSES COVER TOPICS SUCH AS:







COMPUTERS & CHROMEBOOKS



GMAIL ACCOUNTS



PROFESSIONAL EMAILS



MEDICAL & SCHOOL PORTALS



ONLINE SHOPPING

Digital literacy is critical for basic needs such as:

COMPLETING SCHOOL

REGISTRATIONS, APPLYING

FOR DRIVER'S LICENSES,

COMPLETING IMMIGRATION

LEGAL FORMS, JOB

SEARCHES, AND MAKING

DOCTOR'S APPOINTMENTS.

IMMIGRATION LEGAL SERVICES TRANSFORM LIVES

Neighbors Link Community Law Practice has been

providing high-quality, free immigration legal services since 2017. Our legal team has expanded from just two lawyers in 2017 to our current team of 7 immigration attorneys, 5 paralegals, one legal community liaison, and 50 volunteers. Additionally, several law firms donate nearly 1,000 hours of in-kind work annually. In 2021 alone, our legal team handled 843 legal cases and 95.5% of completed cases resulted in a successful outcome. The law practice also operates a free weekly



12-hour legal hotline, provides community education, consultations and legal advocacy to new Americans. Recently, Neighbors Link Community Law Practice was selected by the New York State Office for New Americans to provide legal counsel for immigrant service providers in the mid-Hudson region. The expansion of our legal practice has allowed us to significantly increase our capacity to provide services that keep families safe and together.

IMMIGRATION LEGAL SERVICES MAKE AN ENORMOUS DIFFERENCE.

Only 15% of immigrants facing deportation hearings without a lawyer are successful in their cases.

Those with a lawyer prevailed in

78% of their cases.



Neighbors Link Community Law Practice handled 843 legal cases and 95.5% OF COMPLETED CASES RESULTED IN A SUCCESSFUL OUTCOME.

CULTURAL AWARENESS TRAINING FOR OUR COMMUNITY



In our Families and Police Initiative program, police officers and local families participate in an interactive role playing exercise to build trust and understanding.

Building welcoming communities where all residents are valued and can participate equally is a core part of Neighbors Link's mission. One of the ways we work towards this is through Cultural Awareness trainings. In these trainings, we explore stereotypes, present myths and facts about immigration, do interactive role plays to experience challenging scenarios first-hand and share best practices for working in a culturally diverse community. By bringing together diverse groups and delving into difficult issues in an interactive environment, the trainings build trust and improve communication throughout our community.

In 2021 and the first half of 2022, over 800 community members participated in more than 50 different cultural awareness trainings provided by Neighbors Link.

Cultural Awareness Training provided to:

SCHOOL DISTRICTS, WESTCHESTER
COUNTY POLICE ACADEMY RECRUITS,
HEALTHCARE WORKERS, COMMUNITY
ORGANIZATIONS, COMMUNITY POLICE
OFFICERS, WESTCHESTER COUNTY
DEPARTMENT OF SOCIAL SERVICES.

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Caring for the Mental Health Needs of **Staff**

In the mental health field, it is well-documented that the mental health of staff members is directly impacted by working with clients who have experienced intense levels of trauma. This is especially true for the staff in Neighbors Link Community Law Practice as well as other client-facing staff members; some have struggled with feeling triggered by immigration stories similar to their own.

We know that supporting staff resiliency and mental health is a necessary step in supporting our clients at the highest level. In 2021, Neighbors Link started engaging mental health practitioners who specialize in support for secondary trauma to provide regular group support for staff members who interact with clients. Participation is voluntary, and staff members are already reporting very positive responses to the program.



A new national mental health resource is available. Call 988 to be connected to the National Suicide & Crisis Lifeline.

Meeting the Mental Health Needs of **Clients**

Many national studies demonstrate that immigrants, especially undocumented people, have high levels of stress, trauma, and significant mental health issues which have only been exacerbated by the COVID-19 pandemic. The NYS Health Foundation issued an urgent report in July 2021 indicating that Hispanic New Yorkers now have the largest proportion of reported symptoms of anxiety and depression compared with other racial or ethnic groups. Additionally, immigrants often face significant barriers to accessing quality, affordable mental health care, particularly in their native language.

To address these issues, Neighbors Link has designated addressing mental health needs as a top priority. Our approach is to build

capacity internally, deepen partnerships with mental health providers and advocate for systemic improvements to provide more services, especially in Spanish. As a trusted resource for the immigrant community, Neighbors Link will coordinate services while engaging mental health service providers.

Already in 2022, we have worked with the Mental Health Association (MHA) of Westchester to bring onsite, bilingual mental health appointments to our clients. In addition, we trained over 100 of their staff members in cultural awareness specific to the immigrant experience.



Immigrants Leading the Charge in Advocacy

At Neighbors Link, we know that the strongest communities are those where all residents have the opportunity for economic mobility and social inclusion. Unfortunately, far too often, government policies limit the ability of immigrants to fully participate in society.

Neighbors Link works to empower immigrants as they advocate for their rights and to bring together long-term and newer residents to fight for policies that recognize the dignity and value of every human.







In 2021, immigrant excluded workers led the fight for the extremely impactful \$2.1 billion Excluded Workers Fund. In the coming year, we will continue to advocate for policies at the state level that provide healthcare, legal and worker protections for immigrants as well as national policies such as a pathway to citizenship for the millions of immigrants who are already living here and contributing to our communities.

Partnering in Refugee Resettlement



Northern Westchester Refugee Resettlement Initiative resetwestchester@gmail.com

In the past year, war and unrest have led to a dramatic need for refugee assistance throughout the United States. Many new, volunteer-led refugee resettlement groups have popped up in Westchester and Neighbors Link is providing support, advice, and referrals to several of these groups. One group, ReSET Westchester, asked Neighbors Link to serve as their fiscal sponsor, which means we provide the tax-exempt status for ReSET, handle accounting and donor acknowledgement and provide advice and expertise. The volunteers at ReSET have donated hundreds of hours of their time to ensure that refugee families feel welcome and supported. For more information, visit www.resetwestchester.org



ReSET HAS ALREADY **RESETTLED FAMILIES** FROM **Afghanistan and Ukraine**.

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Our Partners

Neighbors Link is proud to partner with the following organizations

COMMUNITY PARTNERS

914 Cares

Akin Gump

Alianza Laboral (Catholic Charities,

Community Resource Center, Don Bosco Workers, United Community Center

of Westchester, and Worker Justice Center of New York)

All Together Now Toy Store

Athleta in Mt. Kisco

Backyard Sports

Bedford 2020

Bedford Playhouse

Better Beginnings Inc.

Birth Education Beyond the Ordinary

Boys & Girls Club of Northern Westchester

Briarcliff Rotary

Center for Safety and Change

El Centro Hispano

Child Care Council of Westchester

Children's Village

Comunidad Hispana de Ossining

(Facebook group)

Community Center of Northern Westchester

Community Resource Center
Cornell Cooperative Extension

Crabtree's Kittle House

Curtis Instruments, Inc.

Davis Polk & Wardwell

Down To Earth Market

Eat Smart NY

Emergency Shelter Partnership

Empire Justice Center

El Tesoro

Falafel Taco

Family Services of Westchester

Family Ties of Westchester

Feeding Westchester

Films on Purpose

For the Many

Fragomen

Friends of Neighbors Link

Grace Immigrant Outreach

Gullotta House

Hastings-on-Hudson Community Volunteers

Hearts and Homes for Refugees

H.E.L.P. Committee

Hispanos en White Plains (Facebook group)

Hope's Door

Hudson River Health Care

Hudson River Museum

Hudson Valley Community Coalition

Hudson Valley Justice Center

ICON Immigration Connections, Inc.

IFCA

Immigrant Advocates Response Collaborative

InterGenerate

Katonah Museum of Art

Konbit Neg Lakay

Kramer Levin Naftalis & Frankel

Labor Institute

Latin American Motorcycle Association

Latino Service Providers

Lexington Center for Recovery

The Lion's Club

Literacy Solutions NY

Make the Road New York

Markhoff & Mittman

Mastercard

Mid-Hudson Migrant Education Program at SUNY New Paltz

Mount Kisco Baseball

Mount Kisco Chamber of Commerce

Mount Kisco Child Care Center

Mount Kisco Drug & Alcohol Abuse

Prevention Council

Mount Kisco Head Start

Mount Kisco Interfaith Food Pantry

Mount Kisco Rotary Club

My Sister's Place

National Charity League of Northern Westchester

National Council for Workforce Education

National Day Laborer Organizing Network National Employment Law Project

National Institute of Environmental

Health Sciences

National Skills Coalition

New York Immigration Coalition

New York Immigration Coalition Westchester Immigrant Stakeholders

NonProfit Westchester

North American Family Institute

Northern Westchester Hospital

Northern Westchester Indivisible

OCA-WHV

Open Arms for Refugees

Open Door Family Medical Centers

Ossining Children's Center

Ossining Documentary and Discussion Series

Ossining Food Pantry

Ossining Padres Hispanos (Facebook group)

Padres Hispanos de Croton on Hudson

(Facebook group)
Peekskill Ossining Hispanos Unidos

(Facebook group)
Pleasantville Community Garden

Port Chester Immigrant Defense

Pro Bono Partnership

Proyecto ALCANCE

Proyecto Farro

Quaker Hill Tavern

Qualitas

Regeneron Pharmaceuticals
ReSET Westchester, Inc.

Rockland Community Development Council

Rockland Immigration Coalition

Rotary Club of Ossining

RSHM Life Center

Rural and Migrant Ministry

Ryder Farms

Selikoff Centers for Occupational Health

Shamberg Marwell Hollis Andreycak & Laidlaw, P.C.

Stone Fire

Suzanne Grant Foundation

Sweetgreen (Chappaqua)

Tano

Tompkins Bank

Touro Dental School Hispanic Dental

Association

Ulster County Community Action

Ulster Immigration Defense Network

United Steel Workers Tony Mazocchi Center United Way of Westchester and Putnam

Volunteer New York

Westchester Children's Association

Westchester Community Foundation

WestCOP

Westhab

WESPAC

Wilson Prep.

Woodlands Community Temple

YWCA Orange County

GOVERNMENT PARTNERS

Bedford Hills Free Library
Bedford Police Department

Immigrant Rights and Services

Subcommittee, NYS Courts Access to Justice Initiative

Mount Kisco Library

Mount Vernon Police Department New York State Department of Labor

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New York State Office for New Americans NYC Poison Control Center Occupational Safety and Health Administration Ossining Police Department Ossining Public Library Peekskill Police Department Town of Bedford Town of Ossining Village of Mount Kisco Village of Ossining Westchester Board of Flections Westchester County Department of Health Westchester County Police Board Westchester County Police Department Westchester Library System

White Plains Department of Public Safety

Westchester Department of Social Services

EDUCATIONAL PARTNERS

Yonkers Police Department

Yonkers Riverfront Library

Albert Einstein College of Medicine Bedford Central School District **BOCES**

Byram Hills High School Elizabeth Haub School of Law at Pace University, including: Immigration Justice Clinic, John Jay Legal Services, Inc., Neighborhood Justice Clinic, Women's Justice Center

Fox Lane High School Hackley School

Horace Greeley High School John Jay High School Masters School Mount Kisco Elementary School New York Medical College Ossining Basics Ossining Board of Education Ossining Union Free School District Park School Early Childhood Center Pleasantville High School Putnam/Northern Westchester BOCES Queens College Rippowam Cisqua School Robert J Kaiser Middle School Sarah Lawrence College Westchester Community College

FAITH BASED PARTNERS

Westmoreland Sanctuary

Antioch Baptist Church Bedford Community Church Bedford Presbyterian Church Bet Torah Synagogue Briarcliff Congregational Church Church of St. Ann Church of Sts. John, Paul & Clement Church of Saint Mary the Virgin Church of the Crossroads First Congregational Church, UCC Grace Episcopal Church Katonah Presbyterian Church Katonah United Methodist Church

Iglesia Cristiana Fe y Esperanza Ialesia Cristiana Fuente de Vida Eterna Iglesia Cristo Renacer Presbyterian Church of Mount Kisco Religious of the Sacred Heart of Mary Life Center REPAIR/Episcopal Parishes of Ossining Saint Matthew's Episcopal Church Society of Saint Vincent De Paul St. Francis of Assisi Parish St. Mary the Virgin Church St. Paul's-on-the-Hill Temple Beth El of Northern Westchester Temple Shaaray Tefila of Westchester Trinity Church Ossining United Methodist Church of Mount Kisco

Westchester Jewish Coalition for Immigration

Thank you to our volunteer photographers Amy Baker, Art Nelson and Randy Matusow.

Our Organization





Carola Otero Bracco Executive Director

Neighbors Link Board*

Elisa Burns, MD, Chair Jelane Caspar, Vice Chair Christopher Robinson, Treasurer Adrienne Marcus, PhD, Secretary Nancy Bauer Cynthia Brill, Esq. Kevin Conrov Wendy Gardner Kathryn Hoenig Barbara Bruce Jackson Omar Lopez Stuart Marwell Ana Muralles Robert Newborn, MD Joel Seligman

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Sandy Kaufman, Co-Chair Katherine Rothschild. Co-Chair Amy Berger Sue Bicksler-Taub **Emily Blair** Cecelia Block Aysenil Brittan Christine Clayton Kathy Colby Jamie Comstock Daria Culver Marianne Delaney Allyson DeLorenzo Florence Dempsey

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*Board members listed are on the Neighbors Link Board at the time of print.

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Financials

As Neighbors Link looks towards the future, we do so from a position of strength. We are grateful to our community for stepping up as demand for our programs and services have soared. Your ongoing support has allowed us to plan for the opening of our center in Yonkers, the expansion of our center in Ossining and an increase in the critical services we provide throughout the community.

REVENUE AND SUPPORT

Individual Contributions Received in 2021	\$3,292,554
Individual Contributions Pledged in 2021	2,105,000
Foundation Grants	1,227,161
Government Grants	1,216,436
Donated Services and Goods	1,108,474
Event Income	623,824
Paycheck Protection Program Grant	379,845
Program Income	16,175
Other Income	3,737

Total Revenue and Support\$9,973,206

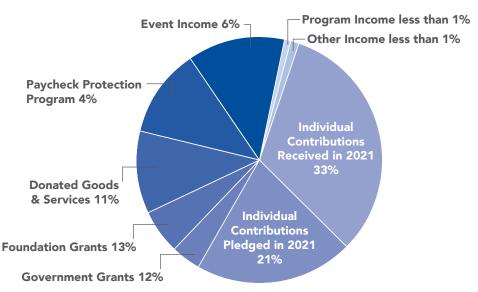
EXPENSES

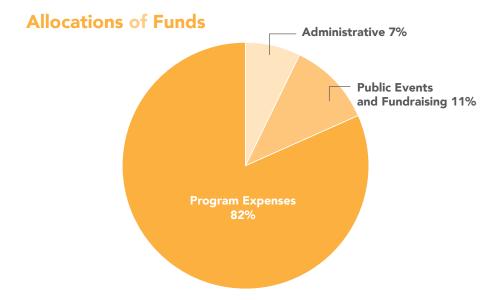
Program Expenses	\$3,364,428
Public Events and Fundraising	
Administrative Expenses	303,76
Subtotal Operating Expenses	4,120,994
Donated Services	1,108,47
Total Expenses	\$5,229,46
Increase in Net Assets	4,743,73

BALANCE SHEET

Total Liabilities and Net Assets	\$10,046,885
Net Assets	9,105,793
Total Liabilities	941,092
Total Assets	\$10,046,885

Source of Funds





2021 Generous Donors

Neighbors Link gratefully acknowledges all of the contributions received in 2021 in support of our mission. Donors who gave \$500 or more in 2021 are listed below.

Leslie Allen Karen and Mark Allison Susan Allport

Barbara Alpert and Michael Kaufman

Anonymous (17)

Antioch Homes Housing Development Fund Corp

Apple Matching Gifts

Catherine and Jesse Aprile Savada Ashraf and Alan Rothschild

Judy Aydelott

Ansley Bacon and David O'Hara

Mary and John Bailly

Amy and Jamie Baker

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Barry Commoner Center for Health and the Environment

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Bedford Central School District

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Leslie Blum and David Cziner

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Dr. Elisa Burns and Meryl Allison

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Christina and Jason Chapin

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The Children's Village

Church of the Crossroads

Lauren and Gary Cohen

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Crosswicks Foundation, Ltd.

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Margaret and Michael Curry

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Frica and Fred Losen

The Louis and Anne Abrons Foundation/Vicki Aranow Feiner

Maya and Edward Manley Susanne and John Manley

Wendy Mantel Garbowit and Dan Garbowit

Adrienne Marcus

Cookie and Harris Markhoff Stuart and Victoria Marwell Maryknoll Fathers and Brothers Anne and Peter McAndrew

Joan and Gregory McGinty

McKinsey Matching Gifts Paul and Barbara Meberg Gretchen and Peter Menzies

Hillary and Eric Messer Arlene and Knox Millar

W. Patrick McGrath



Jack Miller Lisa Mitchell Victoria Morris Terri Mulqueeny-Stern and Richard Stern Ana Muralles Judy and Tim Murphy Jeanine and Daniel Nadler Barbara and Charles Napoli National Day Laborer Organizing Network Network for Good New York Department of State New York Immigration Coalition New York State Department of Labor New York State Education Department New York State Office for New Americans Dr. Robert and Andrea Newborn Maryam and Howard Newman Sue and Art Nicoletti

Jean and John Nonna

Northern Westchester Hospital

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Nancy and Ted Nygreen Madalene O'Donnell Vilma and Diego Olego Reka and Jeff Osborne Maria Otero and Joseph Eldridge Lisa Paget-Kahn Martha and Rafael Palomino Amy Parsons and Paul Bird Gina and Rick Patterson Ann Patton Kathleen and Larry Pedowitz Kate and Howard Permut The Pershing Square Foundation Erika and Clay Pierce Marguerite Pitts Cynthia and William Plater

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Yvonne Pollack Sharon Pollack

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Wendy Reingold and Carl Weinberg

Gabrielle K Resnick

Eve Rice and Tim Mattison

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Right Click Solutions, LLC

John Robards

The Robert T. Keeler Foundation

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Susan and Alan Roden

Rodgers Family Foundation

Roe Foundation

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Joel and Joyce Seligman

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Judith Shandling and Dr. Elie Abemayor

Marilyn Shapiro Karen Sharman

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Clare Sherwood and Henry Cohn

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Amy and Scott Silverstein

Joanne Sirotkin Jonathan Slater

The Sloman Foundation, Inc.

Suzanne Smith

Society of St. Vincent De Paul

Viktor and Eva Solarik

St. Matthew's Church

Stephanie Stern and John F. Moore

Beverley and Sabin Streeter

Nancy and Roger L. Strong Jr.

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This list reflects contributions to Neighbors Link from January 1 - December 31, 2021, excluding those who give anonymously. Every effort was made to ensure the accuracy and integrity of the list, but there may be inadvertent errors.

We apologize for any mistakes in recognition. If your name has been omitted or misprinted, please notify Adrienne Vogel, Development Director at avogel@neighborslink.org or 914-666-3410, ext.114.

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